

Cuestionario Cafeteria 2011

Informacion Demografica- Ocupacion

Response	Frequency	Percent	Mean: 1.35
Estudiante	214	80.15	<div style="width: 80.15%; background-color: blue;"></div>
Docentes	10	3.75	<div style="width: 3.75%; background-color: blue;"></div>
No Docentes	42	15.73	<div style="width: 15.73%; background-color: blue;"></div>
Missing	1	0.37	<div style="width: 0.37%; background-color: blue;"></div>

Informacion Demografica- Genero

Response	Frequency	Percent	Mean: 1.37
Femenino	165	61.80	<div style="width: 61.80%; background-color: blue;"></div>
Masculino	97	36.33	<div style="width: 36.33%; background-color: blue;"></div>
Missing	5	1.87	<div style="width: 1.87%; background-color: blue;"></div>

2. Utilizacion de los Servicios

Response	Frequency	Percent	Mean: 2.20
Frecuentemente	44	16.48	<div style="width: 16.48%; background-color: blue;"></div>
Ocasionalmente	148	55.43	<div style="width: 55.43%; background-color: blue;"></div>
Dejé de utilizarlos	50	18.73	<div style="width: 18.73%; background-color: blue;"></div>
Nunca	23	8.61	<div style="width: 8.61%; background-color: blue;"></div>
Missing	2	0.75	<div style="width: 0.75%; background-color: blue;"></div>

Tiempo para obtener los servicios

Response	Frequency	Percent	Mean: 2.00
Rapido	64	23.97	<div style="width: 23.97%; background-color: blue;"></div>
Regular	127	47.57	<div style="width: 47.57%; background-color: blue;"></div>
Lento	35	13.11	<div style="width: 13.11%; background-color: blue;"></div>
Muy lento	15	5.62	<div style="width: 5.62%; background-color: blue;"></div>
Missing	26	9.74	<div style="width: 9.74%; background-color: blue;"></div>

Tiempo para obtener los servicios

Response	Frequency	Percent	Mean: 6.25
Rapido	25	9.36	<div style="width: 9.36%; background-color: blue;"></div>
Regular	138	51.69	<div style="width: 51.69%; background-color: blue;"></div>
Lento	45	16.85	<div style="width: 16.85%; background-color: blue;"></div>
Muy lento	18	6.74	<div style="width: 6.74%; background-color: blue;"></div>
Missing	41	15.36	<div style="width: 15.36%; background-color: blue;"></div>

Tiempo para obtener los servicios

Response	Frequency	Percent	Mean: 9.97
Rapido	70	26.22	<div style="width: 26.22%; background-color: blue;"></div>
Regular	115	43.07	<div style="width: 43.07%; background-color: blue;"></div>
Lento	48	17.98	<div style="width: 17.98%; background-color: blue;"></div>
Muy lento	7	2.62	<div style="width: 2.62%; background-color: blue;"></div>
Missing	27	10.11	<div style="width: 10.11%; background-color: blue;"></div>

Calidad de los Alimentos

Response	Frequency	Percent	Mean: 2.21
Excelente	37	13.86	<div style="width: 13.86%; background-color: blue;"></div>
Buena	124	46.44	<div style="width: 46.44%; background-color: blue;"></div>
Regular	66	24.72	<div style="width: 24.72%; background-color: blue;"></div>
No Satisfactoria	11	4.12	<div style="width: 4.12%; background-color: blue;"></div>
Missing	29	10.86	<div style="width: 10.86%; background-color: blue;"></div>

Calidad de los Alimentos

Response	Frequency	Percent	Mean: 2.61
Excelente	23	8.61	<div style="width: 8.61%; background-color: blue;"></div>
Buena	85	31.84	<div style="width: 31.84%; background-color: blue;"></div>
Regular	92	34.46	<div style="width: 34.46%; background-color: blue;"></div>
No Satisfactoria	38	14.23	<div style="width: 14.23%; background-color: blue;"></div>
Missing	29	10.86	<div style="width: 10.86%; background-color: blue;"></div>

Calidad de los Alimentos

Response	Frequency	Percent	Mean: 2.63
Excelente	21	7.87	<div style="width: 7.87%; background-color: blue;"></div>
Buena	88	32.96	<div style="width: 32.96%; background-color: blue;"></div>
Regular	88	32.96	<div style="width: 32.96%; background-color: blue;"></div>
No Satisfactoria	41	15.36	<div style="width: 15.36%; background-color: blue;"></div>
Missing	29	10.86	<div style="width: 10.86%; background-color: blue;"></div>

5. Variedad de los alimentos durante la semana

Response	Frequency	Percent	Mean: 2.35
Excelente	39	14.61	<div style="width: 14.61%; background-color: blue;"></div>
Buena	85	31.84	<div style="width: 31.84%; background-color: blue;"></div>
Regular	83	31.09	<div style="width: 31.09%; background-color: blue;"></div>
No Satisfactoria	17	6.37	<div style="width: 6.37%; background-color: blue;"></div>
Missing	43	16.10	<div style="width: 16.10%; background-color: blue;"></div>

Variedad de los alimentos durante la semana

Response	Frequency	Percent	Mean: 2.41
Excelente	26	9.74	
Buena	97	36.33	
Regular	73	27.34	
No Satisfactoria	21	7.87	
Missing	50	18.73	

Variedad de los alimentos durante la semana

Response	Frequency	Percent	Mean: 1.72
Excelente	104	38.95	
Buena	87	32.58	
Regular	29	10.86	
No Satisfactoria	6	2.25	
Missing	41	15.36	

6. Precio de los Alimentos

Response	Frequency	Percent	Mean: 2.27
Exagerados	30	11.24	
Altos	122	45.69	
Moderados	75	28.09	
Bajos	10	3.75	
Missing	30	11.24	

6. Precios de los Alimentos

Response	Frequency	Percent	Mean: 2.54
Exagerados	23	8.61	
Altos	71	26.59	
Moderados	125	46.82	
Bajos	11	4.12	
Missing	37	13.86	

6. Precios de los Alimentos

Response	Frequency	Percent	Mean: 2.49
Exagerados	27	10.11	
Altos	78	29.21	
Moderados	119	44.57	
Bajos	11	4.12	
Missing	32	11.99	

7. Cantidad de porciones por precio es:

Response	Frequency	Percent	Mean: 2.60
Mucha	15	5.62	
Satisfactoria	88	32.96	
Regular	110	41.20	
Poca	24	8.99	
Missing	30	11.24	

8. Ambiente en general

Response	Frequency	Percent	Mean: 1.80
Excelente	74	27.72	
Buena	144	53.93	
Deficiente	17	6.37	
No satisface expectativas	5	1.87	
Missing	27	10.11	

8. Ambiente en general

Response	Frequency	Percent	Mean: 1.79
Excelente	75	28.09	
Buena	142	53.18	
Deficiente	18	6.74	
No satisface expectativas	4	1.50	
Missing	28	10.49	

8. Ambiente en General

Response	Frequency	Percent	Mean: 1.66
Excelente	113	42.32	
Buena	101	37.83	
Deficiente	13	4.87	
No satisface expectativas	10	3.75	
Missing	30	11.24	

9. Servicio

Response	Frequency	Percent	Mean: 2.10
Excelente	47	17.60	
Bueno	118	44.19	
Regular	43	16.10	
No satisface expectativas	13	4.87	
Missing	46	17.23	

9. Servicio

Response	Frequency	Percent	Mean: 2.06
Excelente	46	17.23	
Bueno	122	45.69	
Regular	44	16.48	
No satisface expectativas	8	3.00	
Missing	47	17.60	

10. Horario de servicios:

Response	Frequency	Percent	Mean: 2.30
Excelente	46	17.23	
Bueno	90	33.71	
Regular	57	21.35	
No satisface expectativas	28	10.49	
Missing	46	17.23	